

Our app helps you collaboratively capture social media content about the story of your organization. Your account manager will send you content requests, and everything you capture goes directly to them for use on social media, blog, website etc.

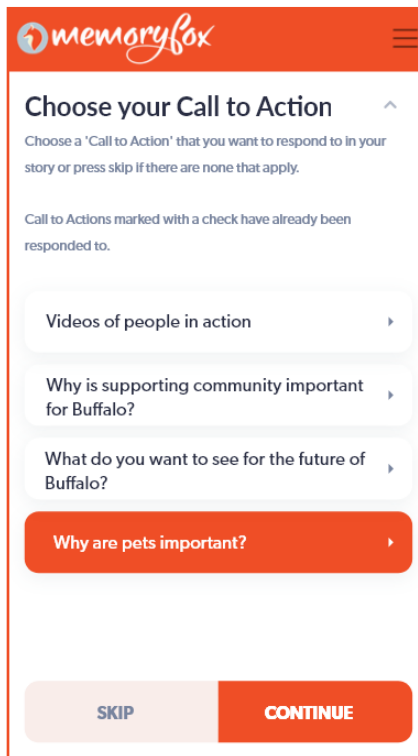
STEP ONE



DASHBOARD

- » See your uploaded content.
- » Press (+) to get started adding!

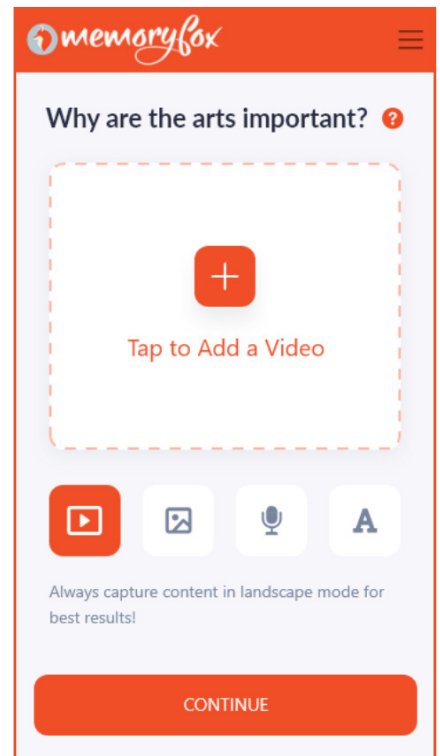
STEP TWO



SELECT CALL TO ACTION

- » Select content request & continue.
- » Or select 'Skip' if no CTA applies.

STEP THREE



CONTENT UPLOAD

- » Select any combination of media.
- » Press continue to upload.
- » Upload time may vary based on internet speed.

NOTE

MemoryFox.net is a 'web app' so there is no download! You'll need to add a shortcut to your home screen for easy access.

CHROME:

1. Tap 3 dots in corner of browser
2. Tap 'Add to home screen'

SAFARI:

1. Tap the 'Share' icon
2. Tap 'Add to Home Screen'

TIPS

1. Take video/pictures in **landscape mode** and **keep to 30-60 seconds**
2. Think of the end viewer – show them an inside look into your mission in action!

TROUBLESHOOTING

1. When in doubt, wait 30 seconds (might be slow internet)
2. Close browser and re-open your browser
3. Clear browser cache (Google 'Clear Cache' for your browser type)

Email issues to cx@memoryfox.net – don't be shy we love feedback!